



## Come Celebrate with Joujou!

The fine print on celebrating your special occasion at Joujou

### PRIVATE BIRTHDAY CELEBRATIONS

**Saturdays** from 1:00-3:00pm OR 5:00-7:00pm

**Sundays** from 2:30-4:30 pm

**A birthday party** at Joujou includes:

- 2 hours of private use of our playspace and the community room/kitchenette
- Family-style table and chairs for adults and children in community room
- Tableware, drinkware & silverware for children and adults (up to 40 attendees\*)
- Servingware and utensils for all food, drink and dessert
- Optional neutral party banner, birthday crown and wooden age sign
- Black & Bold coffee, Red Dragon tea & Spindrift sparkling water (flavors vary)
- 30 minutes pre-party start for set up of event and 15 post-party end for clean up
- A Joujou assistant takes the stress away! They help set up prior to your party, refill food and drinks, and keep the space tidy during your party. The assistant will help cut cake, organize the present opening and take care of all the clean up!
- A little birthday treat for the birthday kid(s)

### BIRTHDAY CELEBRATION PRICING

A guest is consider any adult and children 6 months+

#### Up to 20 guests

**\$350 + tax (+10% gratuity)**

The birthday family & children under 6 months are FREE

#### Up to 40 guests

**\$425 + tax (+10% gratuity)**

The birthday family & children under 6 months are FREE

For parties over 40 guests, there is an additional charge of \$10/guest over 40 guests (max of 50 guests)

## FAQs

### What is provided for our party?

In short, EVERYTHING! Our goal is to make your party as seamless as possible!

## **What is provided for our party, cont.**

- Tableware (both adult & childrens plates, bowls, cups & silverware for up to 40)
- Marble cake stand & cupcake tier
- Serving trays
- Large and medium sized serving bowls
- Bowl & dip trays
- Cloth napkins
- Serving utensils of various sizes
- Tongs (3 sets)
- Cake knife, server, lighter for candles
- Ice buckets (2)
- Wine key & bottle opener
- Fridge space and limited ice
- Scotch & painters tape for hanging decor (see below)

## **How much time do I have for set-up and clean-up?**

The host family can arrive 30 minutes prior to party start to set up and have 15 minutes to clean up after the party time. Joujou's party assistants will assist in setting up food and beverages during this time, while party hosts focus on decor. If there is time remaining, party assistants will help with decor set up.

Party hosts are responsible for removing anything that may have been brought into the space you would like to keep. Joujou will take care of trash and recycling.

## **What can I expect from the party assistant?**

The party assistant's goal is for hosts to enjoy the party alongside your guests and not have to wear the 'host hat'. Let us take the hosting stress off your plate for the day!

Joujou assistant will be present at the arrival of the party hosts to guide set up; welcome guests; and maintain the safety and cleanliness of the play space. Party assistants will help set up your food and drinks, monitor and refill food for your guests, manage cake cutting if necessary, and organize present opening. Additionally, the assistant will consolidate party food and manage clean up after the conclusion of the party.

## **When is payment due?**

A non-refundable, 50% deposit is due at booking. Final payment will be invoiced the week of the party and is due the day of celebration.

Any charges made during the party will be billed and invoiced on party day.

## **When can my guests arrive?**

We ask all guests, especially your child guests, arrive at the start of your party time. The birthday child and siblings are welcome at any time. The thirty minutes prior to the party are for set up, as this time allows our staff to create a great ambiance and a beautiful space for your guests. If you have family or friends visiting from out of town, or other extenuating circumstances as it relates to your guests, please let us know!

### **Is food allowed in the play space?**

We ask all food to stay inside the community room. During your party, we will remind you and your guests to refrain from consuming food in our open play area. No red drinks (including red wine, soda or kool-aid) or dark colors frosting (eg. black, navy) are permitted anywhere inside Joujou.

### **I ordered desserts from Creme and/or decor from JoyPop. Do I have to pick those up?**

No! Part of the wonderful addition of these local businesses to our parties is that we coordinate pick-up and delivery of these items. All add-on items must be paid in full at time of order and must be made at least one week (desserts) or two weeks (decor) in advance.

### **Can I hang decorations on the walls?**

Yes, with **wall safe materials only provided by Joujou.** Decorations are not permitted on any muraled walls.

### **Is there anything else NOT permitted inside the space?**

Pinatas, confetti, and glitter are not allowed inside Joujou.

### **Can I serve alcohol at my party?**

Beer, wine, & champagne are permitted for adult consumption only.

### **Is there a kitchen available to use?**

A fridge is available for storing any cold items during the party. Fridge may be available for storage Friday afternoon until party time. Joujou does NOT have a microwave or any way for food to be heated up for parties; outlets for slow cookers/crockpots are available.

### **Do you have high chairs for use?**

We have six Stokke tripp trapp high chairs you are welcome to use. Three are set up as harnessed high chairs, three are set for older toddlers and children.

### **Does a no-shoe policy apply to parties?**

Yes, we ask all guests remove shoes at the entry. Please let your guests know our policy and bring socks if you are not comfortable in bare feet. Mobility devices are always allowed inside our space.

### **Do my guests need to sign a waiver?**

Yes, all child guests are required to have a signed waiver (whether caregiver is staying onsite or not) day-of party; this is provided at arrival of party. Electronic copies of waiver are available [ahead of the party here](#).

### **Do you include gratuity to our event cost?**

A 10% gratuity is added onto the balance of Basic & Full parties. If you would like to add additional gratuity to your event, please let us know prior to your party day.

### **Is there parking for my guests?**

There are free parking lots on the north, south and west sides of the building.

### **How do we coordinate party details?**

We will send you a survey to complete approximately 3-4 weeks prior to your date to gather details! A final email the week of your party will be sent as well to check in on any last minute questions or changes.